

Please find below an example of the invitation and additional screens students will see when receiving information on the new service.

Invitation email

Introducing our new service to help you if you find yourself without a university or college place

Dear

Not everyone gets a place on results day, and that's why we have Clearing. If you find yourself in this situation you may need to research courses and make a number of phone calls in a short period of time. This year we're introducing a new service that may help you.

It's optional, but if you sign up to the new service, it will allow universities and colleges to contact you from 13 August until 4 September if they have places on courses that are relevant for you – but only if you're eligible for [Clearing](#).

Here's how it works.

1. You sign up for this service now by clicking on the **Yes** button below.
2. From 13 August until 4 September, if you haven't got a place and are eligible for Clearing, this service will allow us to provide up to five relevant universities and colleges with details of your entire UCAS application. We'll select these universities and colleges based on your application and the applications of students these courses have previously accepted.
3. These universities will then be able to contact you by phone if they have vacancies on courses that are suitable for you. If you're offered a place you can choose whether or not to accept it, as with any offer made through [Clearing](#).

Even if you sign up to this service you may not be contacted by any universities and colleges if they don't have suitable vacancies. So if you're in Clearing you should still proactively search for Clearing vacancies using our [search tool](#).

Once you've accepted a place, your name will be removed from the database and you won't be contacted by other universities again under this service.

There's more information in these [frequently asked questions](#), but if you'd like to sign up to this service, simply click **Yes** below.

Please do not forward this email to anyone else who wishes to sign up as the button below is unique to your application.

Yes I would like
to sign up

Screen 1

New service for Clearing - sign up

Thank you for your interest in signing up to our new service for Clearing. There are just a couple of things we need you to confirm before you can sign up.

* 1. Do you confirm that...?

1) you received an email from UCAS about the new service for Clearing and you are the person it was addressed to

2) you consent to the terms and conditions (found at www.ucas.com/our-new-service-for-clearing) and that universities and colleges can have access to your application as set out in our privacy notice (found at www.ucas.com/our-new-service-for-clearing)

Yes

No

Screen 2

New service for Clearing - sign up

In order to sign up for our new service for Clearing, you must confirm that:

- you received an email from UCAS about the new service for Clearing and you are the person it was addressed to
- that you consent to the terms and conditions (www.ucas.com/our-new-service-for-clearing)
- that universities and colleges can have access to your application as set out in our privacy notice (found at www.ucas.com/our-new-service-for-clearing)

You can click 'Prev' if you want to change your previous answer. If you click 'Next' you will exit this survey - and will not be signed up for the new service for Clearing.

Screen 3

New service for Clearing - sign up

* 2. Would you like to sign up for the new service for Clearing?

Yes, I'd like to sign up for the service

No, I'd rather not sign up for the service