

The background features a complex, abstract design. A prominent DNA double helix structure is rendered in white and light blue lines, winding across the frame from the top left towards the bottom right. Below the helix, there are several overlapping hexagonal shapes in shades of blue and purple, some with internal grid patterns. The overall color palette transitions from dark blue and purple on the left to a bright orange and red glow on the right side.

UCAS Sync update

February 2020

Drivers for resetting



**Changes in the HE
landscape**



Customer feedback



Delivery schedule

Delivering for 2020 and beyond



Working incrementally: delivering improved features and functionality for 2020, 2021, and 2022 cycles.



Reviewing our infrastructure: enabling us to remain flexible and adapt to the changing landscape.



Engaging with the sector: working with our customers to formulate our future roadmap.



Customer value: focused on delivering value for customers.

Short-term focus

Immediate priorities

agent and
adviser
improvements

collection tool
changes

Clearing Plus

Tracker

Items we're investigating

self-release
enhancements

single sign-on

widening
participation
questions

UI enhancements

consultation and
progress review for
next programme
increment (PI)

Defining our products



As we adopt a customer-centric product approach to delivering change, we're redefining our current product set.

Next steps

- Developing the longer-term roadmap.
- Provider community updates.
- Admissions Conference.