UCAS Sync update

February 2020

Drivers for resetting

Changes in the HE landscape

Customer feedback

Delivery schedule

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Delivering for 2020 and beyond

Working incrementally: delivering improved features and functionality for 2020, 2021, and 2022 cycles.

Reviewing our infrastructure: enabling us to remain flexible and adapt to the changing landscape.

Engaging with the sector: working with our customers to formulate our future roadmap.

Customer value: focused on delivering value for customers.

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Short-term focus

Immediate priorities

| agent and adviser improvements | collection tool changes | Clearing Plus | Tracker |

Items we're investigating

| self-release enhancements | single sign-on | widening participation questions |

| UI enhancements | consultation and progress review for next programme increment (PI) |

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Defining our products

As we adopt a customer-centric product approach to delivering change, we're redefining our current product set.

Next steps

- Developing the longer-term roadmap.

- Provider community updates.

- Admissions Conference.

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