Shaping UCAS' 2020 – 2025 Corporate Strategy



Objectives of new strategy development



Build upon the foundations set by Future Focus.



Revisit core purpose and vision to ensure remain appropriate.



Explore and meet the changing needs of our customers.



Understand what the future landscape may look like and what services may be required from UCAS.



Understand in what areas UCAS could add additional value to customers.



Publication early 2020.



Shape the undergraduate offer to ensure it continues to meet customer needs.



Landscape



The landscape within which UCAS operates:

- Our global world
- The political dynamic
- Skills agenda
- Generation Alpha
- Increasing competition



What's been agreed so far



Strategic principles

Strategic principles articulate how we will ensure focus on and support achievement of strategic objectives.

- 1. Customer-led, student first.
- 2. Provide insight-driven and transparent services.
- **3**. Drive growth and streamline delivery through innovation and partnership.
- 4. Personalise and offer flexibility where it adds value.
- 5. Respect and value the diversity and autonomy of customers.
- 6. Support everyone with the potential to benefit from post-18 opportunities.



Core purpose and vision: Evolving thinking

Core purpose:

Accessible and trusted undergraduate admissions service

From this...

Vision:

At the heart of connecting people to higher education



Core purpose:

Accessible, trusted, and personalised undergraduate admissions and information service Vision:

At the heart of connecting people to **post-18 opportunities**

UCAS

Security marking: CONFIDENTIAL

Post-18 opportunities



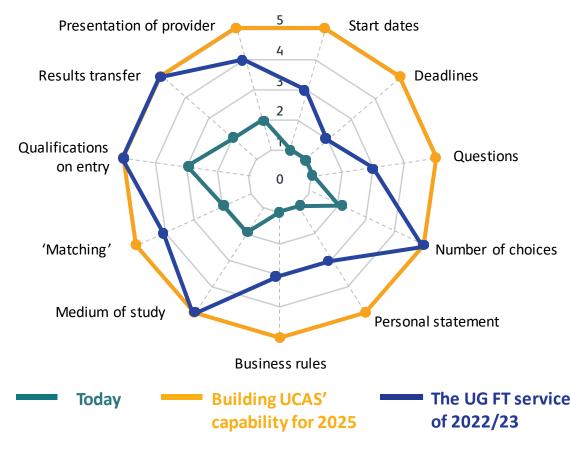
What are my options post-18?



Flexible admissions



Flexibility in the admissions service



Flexible admissions Ambition

2020 UCAS Sync launch is step one in the flexibility journey

UC\S

What opportunities and challenges do you see in:

- UCAS expanding our focus to apprenticeships, credit-based learning and Level 4/5 study, whilst retaining core purpose
- a personalised 'customer-led, student first' UCAS
- greater flexibility in the UG service, including two-way admissions matching services
- the potential for automated decisionmaking



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