

Summary of upcoming external service changes: November 2015

Activity	Outage start	Outage end	Affected HEP services	Affected applicant services	Affected commercial Services
HEP2 test environment scheduled maintenance – deploying database patches	08:00 Friday 6 November	18:00 Friday 6 November	HEP2 test environment		
Deploy HESA/Star J and odbc-link tuning to production environment	18:00 Friday 6 November	23:59 Sunday 8 November	All link services	All Track services	Student check
HEP1 test environment scheduled maintenance – deploying database patches	08:00 Friday 13 November	18:00 Friday 13 November	HEP1 test environment		
UG Track 5.3 release to production	08:00 Wednesday 18 November	14:00 Wednesday 18 November		UG Track	
HEP2 test environment scheduled maintenance – details TBC	08:00 Friday 20 November	18:00 Friday 20 November	HEP2 test environment		
Production system and security patching phase 1	18:00 Friday 20 November	23:59 Sunday 22 November	All link services	All Track services	Student check
HEP1 test environment scheduled maintenance – details TBC	08:00 Friday 27 November	18:00 Friday 27 November	HEP1 test environment		
Production system and security patching phase 2	18:00 Friday 27 November	23:59 Sunday 29 November	Course Collect		

Please be advised that these dates are subject to change, but we will provide further updates as we approach the proposed times.