

# UCAS Student Advisory Group

18 November 2020

Cameras are optional, please keep yourself on 'mute' when not speaking.



# Agenda

|               |   |                                     |
|---------------|---|-------------------------------------|
| 13:30- 13:35  | 1. Welcome and apologies  | Grace Cappy                         |
| 13:35 – 13:50 | 2. Minutes and action log from previous meeting   | Grace Cappy                         |
| 13:50 – 14:05 | 3. Confirmation and Clearing summary report   | Courteney Sheppard                  |
| 14:05 – 14:30 | 4. Youthsight review  | Sarah Barr Miller                   |
| 14:30 – 14:50 | 5. 'My Application'   | David Moreno                        |
| 14:50 – 15:20 | 6. Apprenticeships – future activity  | Ben Jordan                          |
| 15:20 - 15:30 | 7. Any other business and Close <ul style="list-style-type: none"> <li>• Future planning</li> <li>• Date of the next meeting</li> </ul> | Grace Cappy /<br>Courteney Sheppard |



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# UAG Confirmation & Clearing Review



# Operational Update

## Confirmation & Clearing



Over **1,400** logins per second at 8am



**1.6m** results matched



**341,296** revised results were processed within 48 hours



**40,429** applicants used the option to decline their place in Track



We responded to over **32,000** social media queries throughout August

## 2021 Key dates

**15 October** - deadline for all courses at Oxford or Cambridge, and courses in medicine, dentistry, and veterinary science

**17 December** – JCQ Autumn results

**15 January** - Application deadline for all courses

# Student contacts:



Total contacts: 95,977  
(+18% YoY)



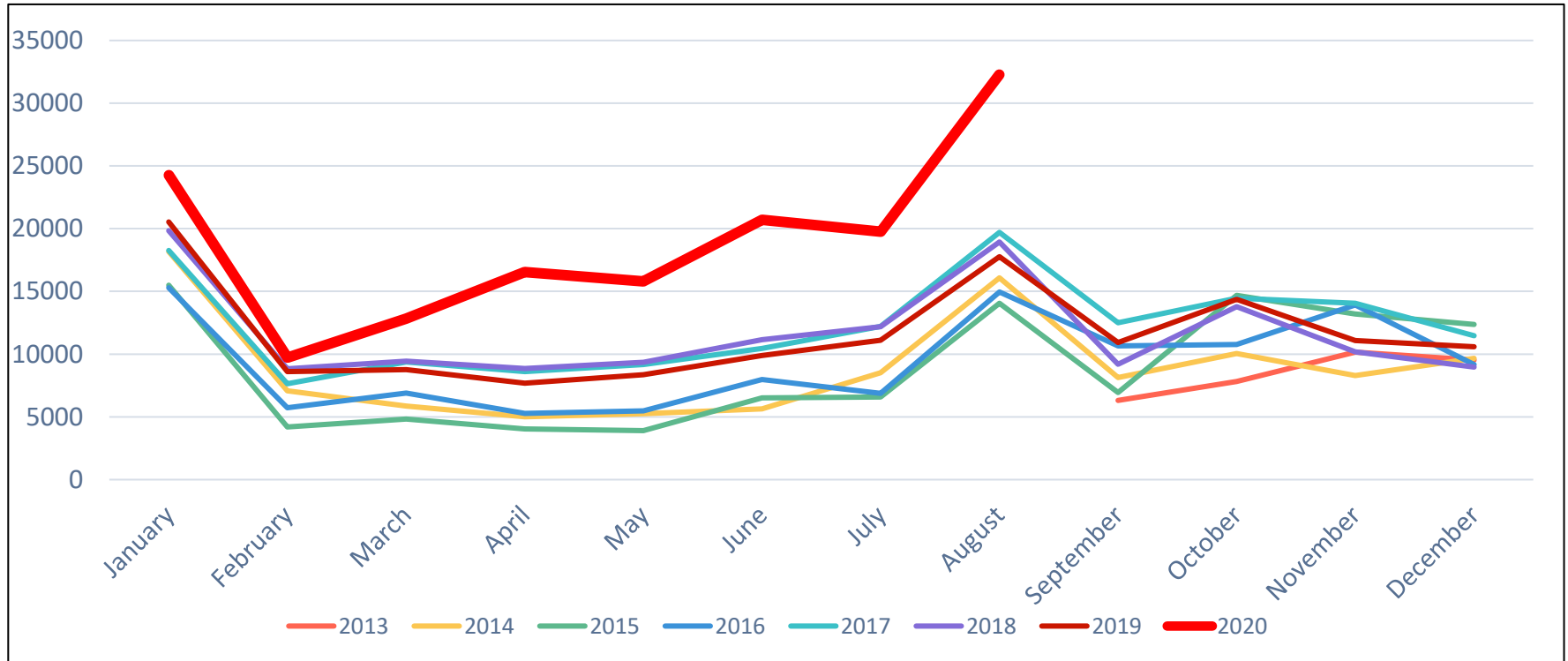
Total Social Media contacts:  
30,831 (+18% YoY)



Overall handling time = +100  
seconds



# Social Media YoY trends:



# 2020 cycle headlines



- More than 500k placed applicants (+4%)
- No 'spike' in UK deferrals – 'deferred' and 'not deferred' both +4%
- EU a 'challenge' with travel limitations and imminent visa changes (-5%)
- International picture is cautiously optimistic (+7%), with key markets of China (+22%) and India (+22%), demonstrating impressive growth
- Higher Tariff growth (+11%) has not been at the expense of others. Medium Tariff providers are up 1%, and lower Tariff providers have held their own on last year.

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# AOB & Close

- Future Planning
- ❖ Chair & membership
- Date of Next Meeting

