

## How to register for the UCAS Hub

Signing up to the UCAS Hub is easy, follow the simple steps below to set up your account.

### Step one – Register

To get started, visit [ucas.com/hub](https://ucas.com/hub). Make sure you're on the 'Register' tab, and then fill in your details to create your account.

UCAS Further education Undergraduate Postgraduate Alternatives Careers Q Sign in

Sign in **Register**

## REGISTER

Email \*

First name \*

Last name \*

Password \*

Confirm password \*

I have read and understood the [Terms and conditions](#)

Register

We never share your data without permission  
Our [privacy](#) and [cookie](#) policies

Feedback

### Step two – Verify your account

Once you've hit register, you'll be asked to verify your account.

You'll then be sent an email to the email address you registered with. All you need to do is hit '**Activate account**'.

UCAS

### Email verification

Hi A,

Thank you for registering with UCAS.

You now need to activate your account using the link below.

[Activate account](#)

When you click on this link you'll be taken to a new page where you should enter your password to complete the activation of your UCAS account.

**Please note: this link is only available for 72 hours.** After this time, you will need to request another link.

If you did not register with UCAS and have received this email by mistake, please delete it.

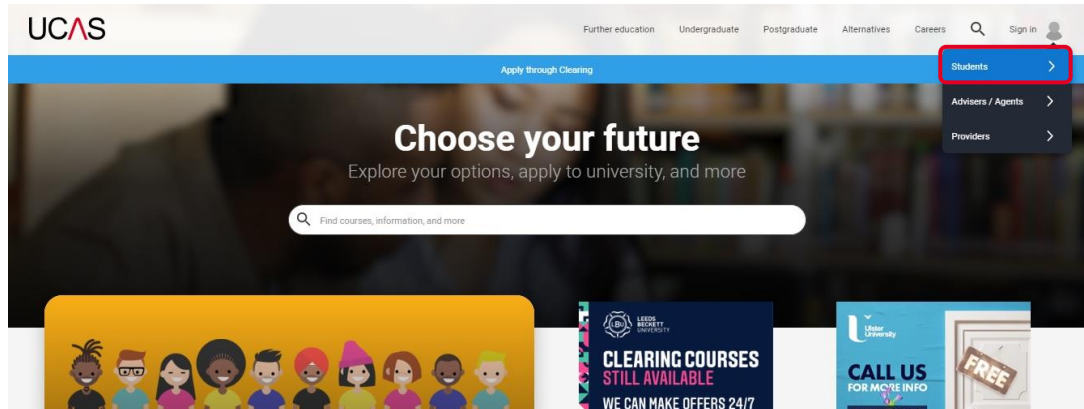
Thank you.

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### Step three – Sign in

Once you've verified, you're ready to sign in and start exploring! The first time you do, we'll ask you some extra questions so we can help you find the right info.

To pick up where you left off, visit [ucas.com/hub](https://ucas.com/hub) or click 'Sign in' on the top right hand side of any page on [ucas.com](https://ucas.com), and select 'Students'.



### Trouble accessing the UCAS Hub?

If your students are having trouble accessing or registering, try:

- Using a different browser, if possible.
- Asking your IT team to 'whitelist' the following URLs and email address:
  - [gigya.com](https://gigya.com)
  - [\\*.gigya.com](https://*.gigya.com)
  - [gigya-api.com](https://gigya-api.com)
  - [\\*.gigya-api.com](https://*.gigya-api.com)
  - [mail-service@gigya-raas.com](mailto:mail-service@gigya-raas.com)

### IT teams not familiar with Gigya? Let them know there's no need to worry.

To further enhance the delivery and security of our products and services, we've started to use cloud-based suppliers – in this case, Gigya.

Because these services are hosted in the cloud, they will appear to come from a Gigya domain – [gigya.com](https://gigya.com). Some of the emails you receive may also be sent from a Gigya domain – [@gigya-raas.com](mailto:@gigya-raas.com).

Gigya are part of a company called SAP – a well-known and trusted global software and service provider. We support the use of their services, as they are securely hosted in the cloud, and accessed using multi-layer security and controls.

If you're still experiencing issues, please email [adviserhelp@ucas.ac.uk](mailto:adviserhelp@ucas.ac.uk).