

Glasgow higher education exhibition 2018

Visitor information pack

Scottish Event Campus (SEC)

Exhibition Way

Glasgow

G3 8YW

Tuesday 18 September 09:30 – 15:00



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A

Accidents and near misses

If you are involved in, or witness an accident or near miss while on-site, please report it to the organiser's office immediately.

Arrivals

On arrival, head up the boulevard to Hall 3, where you will see UCAS welcome flags. Please have your ticket ready for inspection. If you do not have a ticket on arrival, report to the on-site registration desk and complete the registration form.

Please note, the venue will be conducting bag searches.

C

Cars

The multi-storey car park is operated by City Parking LLP (satnav postcode: G3 8YW). On-site pay machines are on the ground floor, or level 2 (walkway level) of the car park. Payment can be made by cash or credit/debit card on arrival, or before departure.

Tariff rates in the multi-storey, Monday to Sunday, are:

- 0 – 1 hour: £5.00
- 1 – 12 hours: £10.00
- 12 – 13 hours: £15.00
- 13 – 24 hours: £20.00

Further information is available on the operator's [website](#).

The multi-storey has a height restriction of 1.9m. If your vehicle is over 1.9m high, please report to the gatehouse to the west of the campus (accessed through Stobcross Road) in the first instance, and you will be directed to an available space.

Please note, residential parking cannot be accommodated at the SEC.

Coaches

Coach drivers can drop off visitors at the west entrance to the SEC and will then be directed by the traffic marshals to the coach car park, where they can park free of charge until they pick up their visitors. Please see map at the end of this pack.

Catering

There will be a variety of refreshments available for visitors to purchase in the Clydebuild bar and in the main exhibition hall from the deli counter.

Cash machines

There are two Clydesdale Bank ATMs on the concourse of the SEC Centre.

D

Directions

Car

Leave the M8 at junction 19 and join the westbound Clydeside Expressway (A814). From the Expressway (A814), take the exit for the campus. Turn left at the traffic lights, and take the right lane to access multistorey parking.

Coach

Coach drivers will be able to drop off and pick up visitors at the west SEC entrance, and will be directed by traffic marshals to the coach car park, where they can park free of charge.

Train

ScotRail is the main operator in Scotland, and has information on the West Highland Line, the North Highland Line, and Caledonian Sleepers (overnight trains from Scotland to London). Check ScotRail's latest timetables or download the ScotRail app by texting 'ScotRail' to 86688. Once in the city centre, the SEC is a three-minute train ride from Glasgow Central. If you arrive at Queen Street, you'll need to walk or get a bus to Central to continue your journey by train.

The SEC has its own dedicated railway station – Exhibition Centre – allowing easy access from the city centre and suburbs. There are six trains an hour (around every ten minutes) from Glasgow Central station, departing from platform 17 (low level).

Strathclyde Passenger Transport (SPT) operates the Glasgow subway, providing quick and convenient connections from 15 points across the city (the St Enoch stop is a few minutes' walk from Central station for onward transfer to the campus).

Bus

Coach operators run services to Glasgow's Buchanan bus station from throughout the UK. Visit [Traveline Scotland](#) for details.

The 100 Riversider service, operated by SPT, runs between George Square (north) in Glasgow city centre and the Scottish Event Campus and Riverside Museum (south) and back every 30 minutes. View the timetable for details.

Two other bus services operate to and from the Scottish Event Campus, stopping on Lancefield Street near the Clyde Arc bridge, only two minutes' walk from the venue. Full details are available on the X19 Stagecoach timetable and McGills 23 service timetable.

E

Emergency procedures

Please ensure you are familiar with the procedures to be followed in the event of an emergency at the venue.

The emergency procedures document can be found at the back of this pack.

Event staff

For any general queries during the event (e.g. directions to facilities), ask any of the event staff, who can be identified by their red UCAS t-shirts.

F

First aid

There is a fully equipped medical centre located at the east end of the concourse at the SEC. If you require any first aid, please come to the organiser's office. If you have a medical emergency, please contact a SEC or UCAS member of staff.

I

Insurance

The organiser has adequate public and employee liability cover. A copy of the certificate can be found at the back of this pack.

While the organisers take every precaution to protect visitor's property during an event, they are not responsible for any loss or damage. All group leaders should ensure they have adequate public and employers' liability cover, in line with the booking terms and conditions.

Internet

Free WiFi is available throughout the venue.

L

Lost property

All property found should be handed to the venue or the organiser's office, where it will be retained during the event, or until the owner comes forwards. If no owner is found for the duration of the event, the property will be left with the venue. If after six months, no claim in respect of that property has been made, the venue shall consider the property to have been abandoned, and shall receive the rights to offer that property for sale.

O

Organisers

The organiser's office is located to the right of the hall, near the men's toilets.

P

Parking

Please see the **Directions** section above.

R

Risk assessment

The organiser has completed a risk assessment for the event, and a copy of this can be found at the back of this pack.

S

Security

If you are a victim of theft, please report it immediately to the organiser's office.

Please note, the venue will be conducting bag searches upon entry.

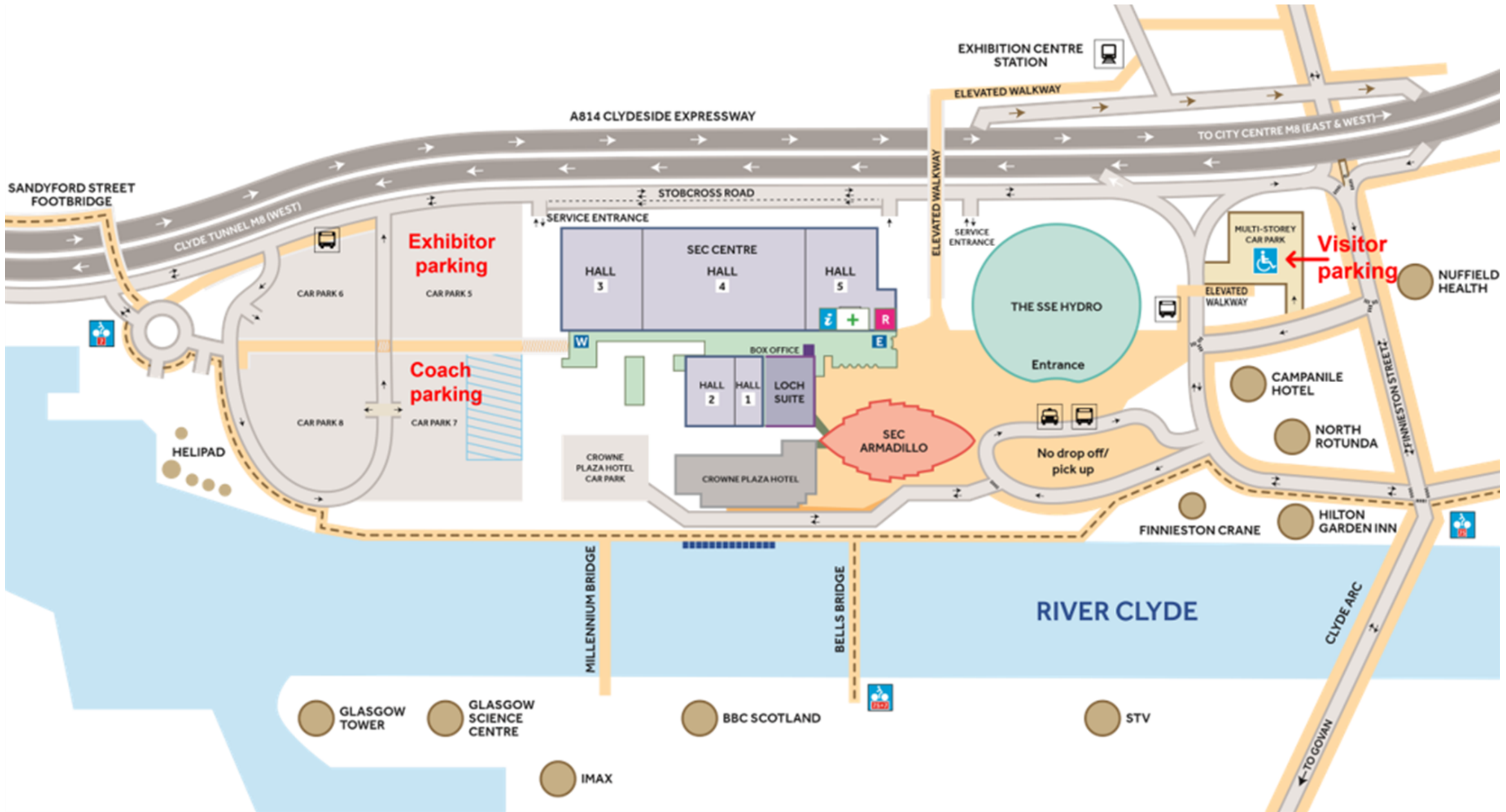
Seminars

Seminars will be running throughout the event.

Please check the website for more details, including times and locations.

Smoking

The venue operates a strict no smoking policy, and asks for your full cooperation in ensuring this is complied with.



- | | | | | |
|---------------------------|----------------|---------------------|---------------------|-----------------------|
| HALLS 1-5 | THE SSE HYDRO | CLYDE AUDITORIUM | LOCH SUITE | CONCOURSE |
| A814 CLYDESIDE EXPRESSWAY | INTERNAL ROADS | PEDESTRIAN FOOTPATH | PEDESTRIAN CROSSING | NATIONAL CYCLE ROUTES |
| RECEPTION | INFORMATION | MEDICAL | TAXI RANK | WEST ENTRANCE |
| LANDMARK BUILDINGS | EAST ENTRANCE | BUS STOP | | |

What Should I do if someone has an accident?

Notify our Security Control immediately who will kick-off the correct response and direct the emergency services to the location of the accident. If you are unable to reach our Security team, contact 999 immediately and notify your SEC contact.

Hazard, Near Miss and Accident Reporting

Everyone working at the SEC has a responsibility for their own health and safety and the safety of others.

Everyone must report hazards, near misses, and accidents - no matter how trivial they may seem. If they are not reported, then actions cannot be taken to eliminate any future risk of injury and or damage.

If it is not serious or urgent, our BEST Safety Hazard, Near Miss card can be completed and posted in the boxes provided, or hand it to a SEC team member.

The cards can be found in the following locations:

- SSE Hydro
- SEC Armadillo
- SEC Centre
- Stage Right Door
- Backstage
- Bothy
- Control Room
- Reception
- Organisers office
- Production Kitchen

Best Safety Hazard, Near Miss Spotting		
(Tick appropriate box)		
GREEN Positive (Let us know)	Amber Use Caution (Stop & Consider)	Red (Stop & Action)
Slips, Trips & Falls	Vehicle/Plant	Falling Objects
Tools	Lifting Operations	Behaviours
Manual Handling	Electrical	Working At Height
Safety Concern	Safety Suggestion	Other
Description of Hazard, Near Miss or any other Suggestions welcome		
Location:	Time:	Date:
Reported By (Optional)		
Name:	Company:	

We also want to know about the good stuff too, so we've designed the card, so you can tell us about positive behaviors or suggestions.

Fire

If you discover a fire:



- Break the glass on the nearest manual call point, normally located by exit doors
- Advise others in the vicinity to leave the area

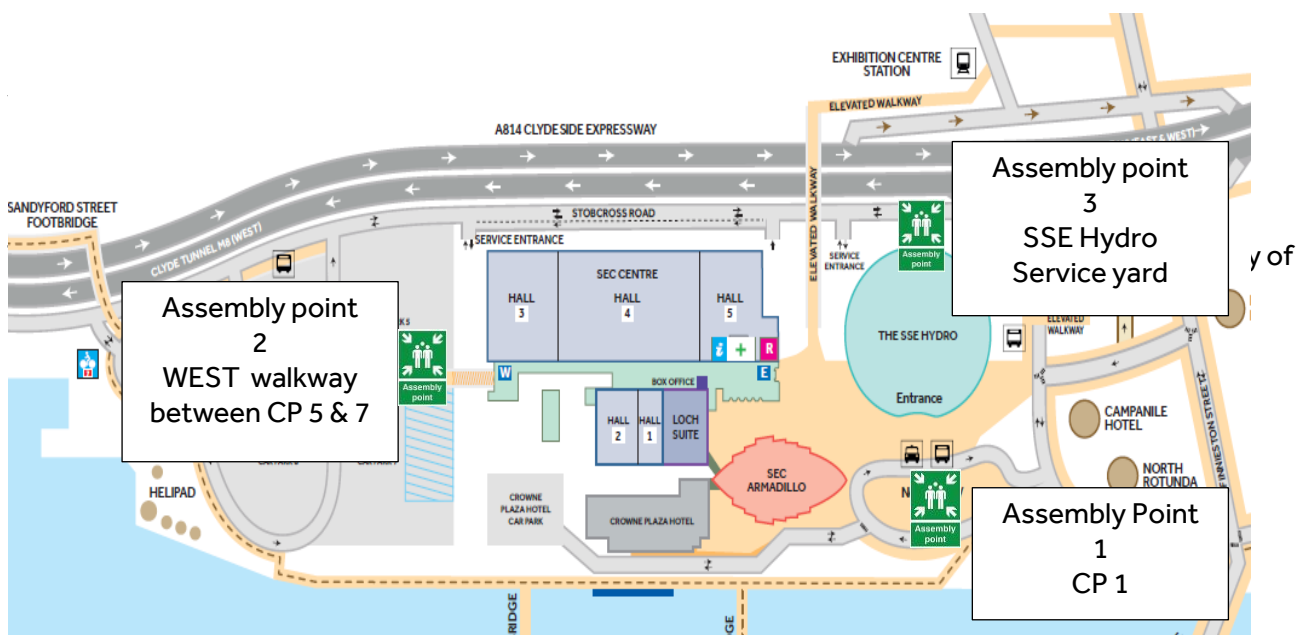
Please be aware that when a fire system detection device is activated, the Security team will respond IMMEDIATELY even if you do not hear an audible alarm.

Should it be necessary to evacuate, the following message will be broadcast across the campus;


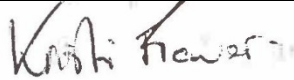
**“Attention please, Attention please.
An emergency has arisen within the centre.
Please leave the building by the nearest available exit
Do not use the lifts”**

As soon as the instruction to evacuate the venue is heard, you must leave the premises by the nearest available exit. Follow the directions from G4S or SEC team members to your designated assembly point.

Fire Evacuation and Assembly Points



UCAS shell scheme event organiser risk assessment

Date assessed: 03/07/2018	Assessor: Kristi Flower	Monitored by: David Hale 
	Signature: 	
Event: Glasgow UCAS Exhibition	Title: Events Organiser	
	Organisation: UCAS	
Venue: SEC Centre, Glasgow		Inclusive dates of site attendance: 17-18 September 2018

Key to worst case outcome (A):

- 4 = High – certain to cause death
- 3 = Medium – probable to cause serious injury
- 2 = Low – possible to cause first aid injury
- 1 = Very low – unlikely to cause injury / damage

Key to probability rating (B):

- 4 = Probability
- 3 = Possibility
- 2 = Unlikely
- 1 = Remotely

Key to risk level:

- 12 – 16 = high risk
- 6 – 9 = medium – high risk
- 3 – 4 = low – medium risk
- 1 – 2 = low risk

Activity	Who is affected	Risk evaluation			Control
Hazard identified	Person(s) at risk	Worst case outcome (A)	Probability rating (B)	Risk level (AxB)	Control measures
Over-crowding of event hall / stand	Public and exhibitors	4	4	6	<ul style="list-style-type: none"> ▪ The floor plan has been designed to maximise aisle widths to avoid overcrowding. ▪ Suitable space around the stands and feature areas, which will be monitored, by floor managers and organisers. ▪ Exhibitors to ensure that staff manning the stands keep within their stand to avoid bottle necking in aisles. Organisers to reinforce this with any exhibitor deemed to be carrying out interactions away from their allocated stand space. ▪ Organisers to schedule arrivals in line with venue capacities, and monitor arrivals with help from the venue, to prevent overcrowding. Coach arrival schedule also to be used if appropriate. ▪ Appropriate staffing to be put in place by organisers, to manage the flow of visitors through the venue. All staff to be visibly identifiable. ▪ Organisers to monitor the exhibition area. ▪ Exhibitors to notify organisers should their stand, or the immediate locality of their stand, become overcrowded. ▪ All to obey instructions given by the organiser, venue staff or sub-contractor used, to help control traffic and pedestrian flows.
		3	3		
		2	2		
		1	1		
Fire	Exhibitors, contractors, visitors, venue staff, organiser staff, event ambassadors	4	4	12	<ul style="list-style-type: none"> ▪ Fire exits to be kept clear of obstructions. ▪ Fire extinguishers to be available in the venue. ▪ Ensure all waste is collected and stored correctly. ▪ Exhibitors to ensure all waste and flammable waste material is removed from stand area. ▪ Exhibitors, contractors, visitors, venue staff, organisers and event ambassadors will use designated smoking areas. ▪ Collate evidence that fire drills are undertaken annually at the venue (Under the Regulatory Reform (Fire Safety) Order 2005, venues have to record the results of a fire drill as part of your fire safety and evacuation planning)
		3	3		
		2	2		
		1	1		

Activity	Who is affected	Risk evaluation			Control
Hazard identified	Person(s) at risk	Worst case outcome (A)	Probability rating (B)	Risk level (AxB)	Control measures
Evacuation	Exhibitors, contractors, visitors, venue staff, organiser staff, event ambassadors	4	4	9	<ul style="list-style-type: none"> ▪ Venue to ensure fire prevention detection and alarm systems are adequate for the venue, and have been checked and maintained in efficient working order. ▪ Organisers and venue to ensure the current number of exits from the venue are adequate. ▪ Floor plan submitted to venue in advance of the event for approval. ▪ Evacuation plan to be known by organisers and communicated to event ambassadors, exhibitors and contractors. ▪ Organisers to provide contractors, exhibitors and visitors with relevant evacuation procedure documentation, including fire assembly point. ▪ Exhibitors should ensure they are aware of the nearest emergency exit and keep all exits clear of obstructions at all times. ▪ Contractors, exhibitors and visitors to ensure they are aware of evacuation procedures, read all relevant documentation provided, and follow all instructions given if needed to evacuate. ▪ Ensure all gangways and emergency exits are kept clear. ▪ All emergency exits maintained and kept clear for the duration of the event. ▪ Exhibitors should not block aisles or public areas, including during build-up and breakdown periods, and ensure that stand displays are kept within the allocated stand space. ▪ Organisers to ensure PA system can be heard clearly in all public areas, where possible. ▪ If any evacuation announcements cannot be heard over the atmospheric noise, then security staff are to go into the halls to evacuate people. ▪ Collate evidence that fire drills are undertaken annually at the venue (Under the Regulatory Reform (Fire Safety) Order 2005, venues have to record the results of a fire drill as part of your fire safety and evacuation planning)
		3	3		
		2	2		
		1	1		
Slips / trips and falls	Exhibitors, contractors, visitors, venue staff, organiser staff, event ambassadors	4	4	9	<ul style="list-style-type: none"> ▪ Exhibitors should ensure that all boxes and equipment are appropriately stacked/stored within the allocated stand space. ▪ UCAS to remind exhibitors via email of the Exhibitor Terms and Conditions, highlighting that exhibitors should keep their displays within their allocated stand. ▪ Organisers to check all exhibitor stands are appropriate and do not pose a trip hazard, before the event opens.
		3	3		

		2	2	<ul style="list-style-type: none"> ▪ Exhibitors should request that all empty, flat-packed, and broken boxes are removed from their stand by the event staff. ▪ Organisers and exhibitors to ensure empty boxes are cleared from stand, with assistance from event ambassadors. ▪ Organisers and exhibitors to ensure no trailing cables in stand area, or in adjoining pedestrian walkways. ▪ Organisers and exhibitors to ensure personal belongings are stored away appropriately. ▪ Organisers and exhibitors to ensure all other waste is stored and removed safely. ▪ Exhibitors should ensure they do not break down any part of their stand until all visitors have left the exhibition area and the organiser has said breakdown may begin.
		1	1	

Activity	Who is affected	Risk evaluation			Control
		Hazard identified	Person(s) at risk	Worst case outcome (A)	
Working at height	Exhibitors, contractors, venue and UCAS staff	4	4	9	<ul style="list-style-type: none"> Maximum height build of 4m. All work to be carried out from a stable support – either ladder or scaffold – with suitable warning signs and barriers to section off the work area as necessary. Exhibitors to ensure all staff required to work at height are suitably trained. Suitable personal protective equipment (PPE) clothing and footwear to be worn.
		3	3		
		2	2		
		1	1		
Stands falling over	Public and exhibitors	4	4	6	<ul style="list-style-type: none"> All exhibitors to ensure their stands are safe and secure, and report any problems to the organiser. Any exhibitors with complex stands to submit their own risk assessment to UCAS Events. Organisers will ask any stand deemed unsafe to be removed, or will work with the exhibitor to secure the stand. Stand contractor to sign off stand build on completion once satisfied that all stands are safe as per their risk assessment. Organising team to monitor structures with visual checks for the duration of the event.
		3	3		
		2	2		
		1	1		
Special structure: platforms/ marquees etc.	Exhibitors and venue staff	4	4	9	<ul style="list-style-type: none"> Special structure plans submitted and checked by the venue six weeks in advance of the event. Maximum height build of 4m.
		3	3		
		2	2		
		1	1		
Lifting equipment (FLT, cranes etc.) Power tools and heat sources	Contractors	4	4	9	<ul style="list-style-type: none"> Only the appointed qualified contractor supplied by venue or organiser to use lifting equipment. Power tools used by contractors have the minimum length of trailing leads and protection mechanically and visually from any damage. Such equipment is never to be left unattended with the power supply switched on. Appropriate signage and warning lights used, where necessary.
		3	3		
		2	2		
		1	1		
Catering facilities (mobile & static)	Exhibitors, contractors, visitors, venue staff, organiser	4	4	6	<ul style="list-style-type: none"> All catering facilities and staffing provided by venue, and therefore at the control of venue. Reputable and known concessions units only. Hygiene regulations to be followed rigidly. Catering company to employ suitable and trained staff. Catering staff to ensure all spills are cleaned immediately.
		3	3		
		2	2		

	staff, event ambassadors	1	1		
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Activity	Who is affected	Risk evaluation			Control
Hazard identified	Person(s) at risk	Worst case outcome (A)	Probability rating (B)	Risk Level (AxB)	Person(s) at risk
Variety of contractors and exhibitors on-site	Contractors and exhibitors	4	4	6	<ul style="list-style-type: none"> ▪ Exhibitors to agree to a risk assessment as part of their booking, and supply additional information where appropriate for tasks which are not covered by the standard Exhibitor Risk Assessment. ▪ Only experienced, reliable and approved contractors used. ▪ Organiser to be informed of any particular hazards arising prior to, and during the exhibition. ▪ Basic checks made on contractor and exhibitor risk assessments. ▪ Contractors are the specific responsibility of the hiring company, i.e. the exhibitor. ▪ Exhibitors are responsible to ensure that their contractors use appropriate equipment, and are competent to do so and be able to show proof of training if requested. ▪ Estimated staffing number of contractors is two. ▪ All exhibitors and contractors wishing to work late must request permission from the organiser prior to the event, to enable security, first aid, electricity and lighting to be arranged for the halls or particular stands. ▪ Each contracting firm must have a qualified first aider on their staff, covering crew staying late. The contractor must also supply the name of the person in charge and a contact number. ▪ No helium balloons allowed in the venue unless prior written consent is obtained, and safe systems of work are put in place.
		3	3		
		2	2		
		1	1		
Electricity: connections, and power to stands etc.	Exhibitors	4	4	9	<ul style="list-style-type: none"> ▪ Exhibitors to only use electrical supplies/sockets supplied by the event organisers, or those that have been supplied by sub-contractors appointed by the organiser. ▪ The organiser's appointed contractor will install power supplies on all stands, where needed. Exhibitors are not allowed to do their own wiring, due to potential sub-standard and dangerous installations being energised. ▪ Exhibitors to ensure equipment is used safely and for the purpose for which it was designed. ▪ Exhibitors should ensure no sockets or connections are overloaded in their stand area, and, if in doubt, should seek approval from the event organiser. ▪ All electronic portable appliances brought to site by exhibitors should bear a valid PAT test certificate. ▪ Ensure all electrical risks are controlled, and a member of staff from the electrical contractor is onsite at all times. ▪ Only experienced, reliable and approved contractors used. ▪ All orders for electricity must be placed before the deadline, where applicable.
		3	3		
		2	2		
		1	1		

Activity	Who is affected	Risk evaluation			Control
Hazard identified	Person(s) at risk	Worst case outcome (A)	Probability rating (B)	Risk Level (AxB)	Person(s) at risk
Build-up and Breakdown	Exhibitors, contractors, venue and UCAS staff	4	4	9	<ul style="list-style-type: none"> At least two hours set-up period for exhibitors, with any additional access time to be allowed only with pre-approval from the organiser before the build-up day. Only authorised persons are permitted in the venue for build-up and breakdown. Children under 18 are not allowed on-site for the entire duration of build-up and breakdown. No vehicles allowed in exhibition area during open hours. Vehicles can be permitted on-site during build-up and breakdown with permission from the organiser. All to be aware of the potential hazards of contractors moving around site, including the use of forklift trucks and delivery vehicles. Badges/wristbands to be worn by exhibitors to allow them access before the event opens to the public. All contractors to be monitored on-site, with regard to the tasks undertaken, and suitable PPE to be worn when necessary. Organisers to control access into areas where major lifting and construction is taking place. Security to wear PPE only if indicated by the organiser, and assist floor managers in PPE policy if required.
		3	3		
		2	2		
		1	1		
Traffic management	Visitors and exhibitors	4	4	4	<ul style="list-style-type: none"> Parking arrangements for exhibitors and visitors and loading bay information to be communicated in advance within the exhibitor manual on www.ucas.com/exhibitions Traffic marshals used to control flow of traffic on-site Venue contact details to be made available in advance, along with parking permits, if applicable. Traffic marshals in place in car park / unloading areas. Care to be taken when driving to and from the venue. Observe speed limits and good driving practice: 'no mobiles when mobile' and 'switch off before you drive off'.
		3	3		
		2	2		
		1	1		
Manual handling	Exhibitors and event ambassadors	4	4	9	<ul style="list-style-type: none"> Exhibitors to ensure all stand staff are trained in the correct manual handling procedures. Manual handling document to be provided in exhibitor and event ambassadors packs. All to wear appropriate footwear. Liquid spills to be monitored by cleaners and cleared up. Any wet floors to be marked with hazard signs immediately.
		3	3		
		2	2		
		1	1		

Activity	Who is affected	Risk evaluation			Control
Hazard identified	Person(s) at risk	Worst case outcome (A)	Probability rating (B)	Risk Level (AxB)	Person(s) at risk
Visitor orientation	Exhibitors, contractors, visitors, venue staff, organiser staff, event ambassadors	4	4	9	<ul style="list-style-type: none"> ▪ Visitors to access venue through front main entrance during event. ▪ All relevant information will be put on the floor plan – including first aid, catering, etc. ▪ Use the floor plan to highlight key areas of interest to aid movement around the venue, such as exhibitor stand locations, entrance and exit points, first aid point, organiser’s office, seminar rooms, refreshments areas. ▪ All stands are advised to have access for the disabled, via the exhibitor manual and stand inspection. ▪ Organisers and stewards to monitor disabled guests for ease of movement around the venue. ▪ Organisers to ensure there is disabled access/egress to the venue. ▪ All height limits will be strictly enforced to enable clear view of signs and banners. ▪ Organisers to ensure appropriate staffing in place to provide a managed and safe environment for exhibitors, staff and visitors. ▪ No use of trolleys on the exhibition hall floor to move materials during the open hours of the exhibition. ▪ Security marshals in place to monitor flows of traffic and pedestrians in the venue.
		3	3		
		2	2		
		1	1		
Alcohol / substance controls	Exhibitors, contractors, visitors, venue staff, organiser staff, event ambassadors	4	4	4	<ul style="list-style-type: none"> ▪ No alcohol/substances permitted in the venue. Venues with bar facilities are clearly notified of this before event. ▪ Venue will be responsible for relevant checks, if necessary. ▪ If anyone is found to be in possession of controlled drugs (Class A, B or C), or under the influence, the police will be notified. ▪ Any offenders will be asked to leave the event. ▪ First aid staff to manage any injury as a result of alcohol/substance abuse.
		3	3		
		2	2		
		1	1		

Activity	Who is affected	Risk evaluation			Control
Hazard identified	Person(s) at risk	Worst case outcome (A)	Probability rating (B)	Risk Level (AxB)	Person(s) at risk
Hazard and injury from negative and positive behaviours where staff may not follow rules, and requirements of risk assessments for the above hazards and risks.	Exhibitors, contractors, visitors, venue staff, organiser staff, event ambassadors	4	4	9	Company policy, procedures and rules apply in all cases. a) PPE training on all types of PPE, and on skin care: risk assessment requirements briefed to staff PPE as identified in risk assessment b) Chemicals - COSHH risk assessment requirements briefed to staff. MSDS and product guidance available staff competence and supervision. waste storage, collection and disposal system in place c) Organising team to be provided a quarterly event season briefing of health and safety including review of risk assessment before going on site.
		3	3		
		2	2		
		1	1		
Illness or injury	Exhibitors, contractors, visitors, venue staff, organiser	4	4	9	<ul style="list-style-type: none"> ▪ A member of the venue event staff to be contacted if in need of first aid. A member of event staff and/or security staff to be positioned in the venue at all times. ▪ Ensure that the first aid point is known to exhibitors and event ambassadors, and featured on the floor plan in the Exhibition Guide. ▪ Organisers to ensure first aid post is staffed by qualified persons. ▪ UCAS organising staff to be first aid trained.
		3	3		
		2	2		

	staff, event ambassadors	1	1		<ul style="list-style-type: none"> If UCAS first aider is involved or assists in an accident/incident, this must be documented in the organiser's first aid book and a copy provided for UCAS.
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Activity	Who is affected	Risk evaluation			Control
Hazard identified	Person(s) at risk	Worst case outcome (A)	Probability rating (B)	Risk Level (AxB)	Person(s) at risk
Hanging Banners	Exhibitors, contractors, visitors, venue staff, organiser staff, event ambassadors	4	4	6	<ul style="list-style-type: none"> To be erected by qualified and competent riggers and signed off by qualified person. "Working at height" control measures implemented as per above Separate risk assessment and method statement.
		3	3		
		2	2		
		1	1		
Emergency situation to include fire, medical and bomb threat	Exhibitors, contractors, visitors, venue staff, organiser staff, event ambassadors	4	4	12	<p>Event organiser to have full event briefing with venue pre-event to be aware of emergency procedures and any security measures which have been put in place for the event. Event organiser to communicate details with onsite team and notify if any changes occur.</p> <p>Event organiser to follow venue emergency procedures at all times and take action to ensure safety of all visitors and exhibitors, lock down or evacuate if needed. Event organiser to document all details where possible on an occurrence register.</p> <ul style="list-style-type: none"> Staff, Student helpers and exhibitors to be provided with a copy of the venues emergency procedures/Evacuation procedures. UCAS event organiser to alert UCAS Incident management team Staff, Student helpers, Exhibitors and visitors asked to remain vigilant at all times and report anything suspicious to the organisers office or venue security. If bomb threat, venue and UCAS to follow venue's emergency procedures
		3	3		
		2	2		
		1	1		
Non-conventional stand equipment or activity	Exhibitors, contractors, visitors, venue staff, organiser staff, event ambassadors	4	4	8	<p>General exhibitor risk assessment provided during booking, any equipment or activity not covered by this general document is considered a 'non-conventional stand'</p> <ul style="list-style-type: none"> Separate "additional" risk assessment to be submitted – any that do not comply with health and safety regulations may be rejected
		3	3		
		2	2		

		1	1		
Standard Shell Scheme	Exhibitors, contractors, visitors, venue staff, organiser staff, student helpers	4	4	6	<p>Shell Scheme to be built and dismantled by trained Formula Exhibitions staff only and signed off by appointed trained Formula Exhibitions employee</p> <ul style="list-style-type: none"> Separate risk assessment and method statement – Completed and sent to venue by Formula prior to event.
		3	3		
		2	2		
		1	1		
Stand Electrics	Exhibitors, contractors, visitors, venue staff, organiser staff, event ambassadors	4	4	8	<p>Stand & AV electrics to be installed and uninstalled by trained Havills staff only</p> <ul style="list-style-type: none"> Separate risk assessment and method statement – Completed and sent to venue by Formula/Havills prior to event.
		3	3		
		2	2		
		1	1		
Complex structures	Exhibitors, contractors, visitors, venue staff, organiser staff, event ambassadors	4	4	6	<p>All Complex Structures to be put through approvals staging. All plans must be submitted to UCAS then to venue for approval before building can be approved – external sign off to be enforced if required by structural engineer or appropriate professional.</p>
		3	3		
		2	2		
		1	1		
Onsite registration congestion	Exhibitors, contractors, visitors, venue staff, organiser staff, event ambassadors	4	4	9	<p>Onsite registration may cause congestion. Those that arrive with no ticket can register onsite in the allocated registration area. Area to be monitored by UCAS staff assigned to registration area.</p> <ul style="list-style-type: none"> Queues to be managed with temporary barriers which can be easily removed in the event of a first aid incident or fire evacuation.
		3	3		
		2	2		
		1	1		

Venue/Exhibitor Specific Risks at Exeter					
Activity	Who is affected	Controlled Risk Evaluation			Exhibitor's & Contractor's Controls / Standards
Hazard Identified	Person(s) at Risk	Worst Case Outcome (A)	Probability Rating (B)	Risk Level (AxB)	Control Measures
Intelligence of security threat prior to the event	Exhibitors, contractors, visitors, venue staff, organiser staff, event ambassadors	4	4	8	<p>The following points will be actioned in a security alert:</p> <ul style="list-style-type: none"> Review of the security and stewarding costing if intelligence of a threat is shared. Extra security may be employed if possible; if not a member of the security team will be moved to the main entrance to monitor all entry to the vicinity Provision for SIA trained security to be implementing bag searches Point of contact with the venue event manager for further information. Local police service to liaise directly with venue and in the event of a threat, the police's recommendations would be followed A direct means of communication will be established with the head of security and venue to the organiser by radio for regular updates. Information of situation will remain between only necessary members of staff to reduce panic Event stopped if the threat is at a critical point
		3	3		
		2	2		
		1	1		
UCAS Dome (Assemble stationary & disassemble)	Exhibitors, contractors, visitors, venue staff, organiser staff, event ambassadors	4	4	8	<p>Structure to be assembled, disassembled & signed off by trained staff only</p> <ul style="list-style-type: none"> Separate risk assessment and method statement – completed and sent to venue by organiser
		3	3		
		2	2		
		1	1		

Inflatable pods (Assemble stationary & disassemble) Seminar rooms	Exhibitors, contractors, visitors, venue staff, organiser staff, event ambassadors	4	4	6	<ul style="list-style-type: none"> ▪ Maximum distance to any emergency exit in the inflatable seminar rooms must not exceed 12 metres. ▪ All emergency exits are to have illuminated emergency exit signs above the door. ▪ All cables must be securely fastened away to avoid trip hazards. ▪ Loud speaker stands must not protrude into gangways. ▪ Noise levels must be kept at a reasonable level. ▪ Seating runs must be clipped together, or benches used (refer to seminar seating guide) ▪ Inflatable pods – Structures to be assembled, disassembled and signed off by trained staff only ▪ Separate risk assessment and method statement – completed and sent to venue by organiser
		3	3		
		2	2		
		1	1		
Wireless Headphones	Visitors, organiser staff, event ambassadors	4	4	4	<ul style="list-style-type: none"> ▪ Visitors to be briefed on the use of “silent seminar” headphones and how to control volume ▪ Headphones tested and charged before each event season and monitored for the duration.
		3	3		
		2	2		
		1	1		
Room temperature	Exhibitors, contractors, visitors, venue staff, organiser staff, event ambassadors	3	3	2	<ul style="list-style-type: none"> ▪ Exhibitors have been notified in the Exhibitor manual to wear warm clothing during the event build as the hall can get cold when loading doors are open. ▪ The venue will monitor temperature of the hall and ensure that heating is turned on at 07:00 each morning; allowing adequate time for the hall to heat up before staff, contracts and exhibitors arrive on site at 08:00. Room temperature to be monitored throughout the event to maintain appropriate levels. ▪ To retain heat within the main hall access to recycling bins will be through the double set of doors when the exhibition is open.
		2	2		
		1	1		
		1	1		

Onsite notes:

TO WHOM IT MAY CONCERN

16th July 2018

Dear Sir/Madam

UNIVERSITIES AND COLLEGES ADMISSION SERVICE AND ALL ITS SUBSIDIARY COMPANIES

We confirm that the above Institution is a Member of U.M. Association Limited, and that the following covers are currently in place:

EMPLOYERS' LIABILITY

Certificate No.	Y016458QBE0118A/074
Period of Indemnity	1 st August 2018 to 31 st July 2019
Limit of Indemnity	£15,000,000 any one event unlimited in the aggregate
Includes	Indemnity to Principals
Cover provided by	QBE Insurance (Europe) Limited and Excess Insurers

PUBLIC AND PRODUCTS LIABILITY

Certificate of Entry No.	UM074/05
Period of Indemnity	1 st August 2018 to 31 st July 2019
Includes	Indemnity to Principals
Limit of Indemnity	£10,000,000 any one event and in the aggregate in respect of Products Liability and unlimited in the aggregate in respect of Public Liability
Cover provided by	U.M. Association Limited and Excess Cover Providers led by QBE Insurance (Europe) Limited

If you have any queries in respect of the above details, please do not hesitate to contact us.

Yours faithfully



Paul Cusition
For U.M. Association Limited